PUN 23 – 23 July 25, 2023

Honeywell Announces the Release of Maintenance & Inspection v1.10

Honeywell announces the release of its Voice-automated Maintenance & Inspection (M&I) v1.10. Please refer to the appropriate Part Number table below when ordering.

M&I Feature Updates

Single Sign-On (OAuth2)

Single Sign-On will allow users to sign in once into their corporate network which can then be accessed by VoiceCheck® and the M&I mobile application to let the users gain access to the solution. To summarize, SSO should help users and their organizations with the following -

- Avoid another set of credentials to create, remember, and manage
- Avoid multiple logins
- Customers can centrally manage password policy
- Centralized user and login management

Performance and Scalability Improvements

By leveraging the power of a load balancer into the M&I solution, our customers can expect to achieve higher performance, scalability, availability, security, and flexibility. These benefits contribute to a more robust and reliable system, ultimately enhancing the user experience and driving the success of your solution.

Reference Link Intent - (Android only)

A clickable URL will be placed on the step intent, so the operator understands what needs to be done in every step (or selected steps) of the flow. This URL will put the application in the background and open the reference link. This link can have visual aids (diagrams/instructions/images/videos) on how to complete the step that the operator is currently performing.

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Copy Existing Voice Plan

A new feature in VoiceCheck will allow administrators who are building workflows to copy over an existing Voiceplan when only needing a few changes for a variation of an asset.

New PnG Languages

Additional PnG (speaker-independent) languages have been added to the GWS M&I App. The full list of languages is coming soon.

Mobile Application Platform – Honeywell Guided Work DevKit v1.9

Device Support

Support is added for the following devices:

- Honeywell CT30XP
- Honeywell CW45

Core Library Updates

The following core libraries were updated with this release:

- Apache Tomcat 9.0.74
- Java JRE Corretto 8.372.07.1

NEW PART NUMBERS

Beginning with Maintenance & Inspection 1.10, a new multi-version SKU will be used for new versions going forward. The primary purpose is to simplify the ordering processes for customers and partners, particularly those on software support contracts or subscription offerings.

Below describes how orders are processed for multi-version parts:

- Customers or partners no longer need to specify a versioned SKU when ordering Maintenance & Inspection 1.10 or newer.
- When ordering the multi-version SKU, a license for the latest version will be provided by default. NOTE: If the customer is requesting to expand or upgrade an existing site license to a newer version of the software, all licensed software must be on an active software support agreement.
- If the customer is on a perpetual license without a software support contract, a license with the latest version will be provided. If the customer is requesting to expand or upgrade an existing site license, all licenses must be upgraded either by the purchase of new perpetual licenses or via the purchase of a software support contract.

Please note DVDs are no longer being offered and software is provided electronically.

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Perpetual Part Numbers -

SKU	Description	List Price
SWVIMIIANYXSTACPX Speaker Independent SWVIMIDANYXSTACPX Speaker Dependent	GWS-M&I perpetual. Includes Enterprise Voice, VoiceCheck®, and VoiceCatalyst®.	\$2,777.00
SWSIMAIANYXAIS060	GWS-M&I (5yr) support for perpetual. Includes support for Enterprise Voice, VoiceCheck, and VoiceCatalyst	\$1,417.00

^{*}A GWS-M&I license is needed for GWS-M&I, for both Android and Talkman® GWS deployments. VoiceCatalyst® is included with the purchase of GWS, however, VoiceCatalyst licenses purchased for non-GWS (AKA Directed Work: Voice Artisan®, Task Builder®) do not provide entitlement to GWS.

Subscription Part Numbers -

SKU	Description	List Price		
SWBIMIIANYXAIS060 Speaker Independent SWBIMIDANYXAIS060 Speaker Dependent	5yrs: GWS-Enterprise Voice, VoiceCheck, GWS- Enterprise Voice Support, VoiceCatalyst, VoiceCatalyst Support, VoiceConsole®, VoiceConsole Support, Connectors	\$5,063.00		
OR				
SWBIMIIANYXAIS036 Speaker Independent SWBIMIDANYXAIS036 Speaker Dependent	3yrs: GWS-Enterprise Voice, VoiceCheck, Enterprise Voice Support, VoiceCatalyst, VoiceCatalyst Support, VoiceConsole, VoiceConsole Support, Connectors	\$4,550.00		

All Subscription Plans include the following components for the length of the term:

- Software License per Concurrent User
- VoiceCheck® Server Software
- Transcription Server Software
- Mobile Application for Android or Talkman
- Software Support

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Perpetual Plans: Any purchase of a Perpetual Plan will include all the above components excluding software support. Software Support must be purchased in addition to a perpetual license and renewed once the length of the term expires to receive any support/software upgrades.

Concurrent User: The number of concurrent users for a resource (software license), refers to the total number of people simultaneously accessing or using the resource (software license). In many cases, this equates to the number of devices used.

REGIONS AFFECTED

☑ Europe (EU)☑ Latin America (LATAM)

TIMELINE OF EVENTS

ANNOUNCEMENT	DATE
First Order Date	7/31/2023
First Ship Date	7/31/2023
Standard Lead Time	Consult Honeywell Representative

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

On-line access to Honeywell Voice Technical Support is at Honeywell.custhelp.com

Honeywell Voice Technical Support may also be contacted at:

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VoiceTechnicalSupport@Honeywell.com

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APPENDIX: PUBLISHING INFORMATION

The following information is critical to publishing your PUN. Please complete all fields.

For eDAM/PRM:

Product name	Maintenance and Inspection			
Product category	Voice			
Asset type	Always 'Product Notice'			
Language	Always 'EN'			
Visibility level	Always all			
Publication start date	31/07/2023			
Asset name Free text with a length below 128 characters.	PUN 23-23 Voice Maintenance & Inspection 1.10			
Asset Description Free text with a length below 256 characters.	Voice Software Solution			
Tag words Comma separated	Voice, VoiceCheck, M&I, Maintenance and Inspection, Voice Inspection			

For Honeywell Productivity News:

If you need your article to contain anything different than the above, please specify that here.

Fill in (optional)			