

Shipping instructions for City Technology customer returns

Customs invoices must show following addresses:

Bill to address of: Life Safety Distribution GmbH
Z.A. La Pièce 16
1180 Rolle
Switzerland

Ship to address: Life Safety Distribution GmbH
Fao. City Technology Ltd.
Walton Road
P06 1SZ Portsmouth
United Kingdom

Valid Honeywell PNs numbers are mandatory to be visible on invoices.

Not following those instructions can lead to customs delays, additional storage fees and/or shipment being returned to sender when information is not provided correctly or on time.

Details that should be shown on customs invoices

- Reason for return (Returns)
- Contact name of the City technology receiver
- Ship from location
- Date of issue
- Invoice number
- Number and type of packages
- Description of the goods
- Quantity of the goods
- Price per article/unit
- Total invoice amount
- Currency used
- Terms of delivery – Incoterms
- Country of origin
- Commodity code per item (can be found on original invoice)
- Gross weight
- Net weight per item