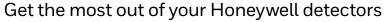
## HONEYWELL **SERVICE MADE SIMPLE PLATINUM SERVICE**

Honeywell's Service Made Simple Platinum Service contract is a total service solution for our lifesaving instruments

Honeywell's Platinum Contract expedites the repair and return of damaged devices and sensors.



The **Platinum Service Contract** is a repair service plan that supports the instrument's hardware and firmware for a period of 4-years.

Platinum Service will repair or replace the instrument or the sensor regardless of how the instrument was damaged or why the sensor is not operational. Platinum Service provides certainty to your total cost of ownership by removing unaccounted for repair or replacement of catastrophic damage to the instrument or if the sensor fails and is no longer covered by warranty.

Service Made Simple will also ensure that you device is always compliant by providing up to 2 calibrations per year during the contract period.



## **HARDWARE REPAIR**

## **SENSOR SUPPORT**

## **SERVICE MADE SIMPLE**

- No Fault Replacement\* •
- Accidental Damage
- Firmware Updates

- Accidental Damage
- Normal Wear and Tear
- Two-Day Return Carriage

- Wear and Tear
- Manufacturing Defects
- RMA Web Portal
- Manufacturing Defects 3-Day Depot Installation
  - 2 Calibrations Per Year
  - OEM Calibration Certificate
- Device Replacement\* 3-Day Depot Repair
- Technical Support