



# ProRAE Guardian CloudServer Service

## QUICK REFERENCE

Thank you for purchasing the ProRAE Guardian (PRG) CloudServer Service from RAE Systems by Honeywell. We hope you will be pleased with the ease and convenience it provides you.

### Getting Started

You should have received several documents with your PRG CloudServer package. One of them is called the “Certificate of Service.” Please keep this document in a safe place, as you will need to refer to it whenever contacting RAE Systems about your PRG CloudServer service.

To start connecting to your PRG CloudServer, simply modify the settings on all of your PRG installations as follows:

### Sending Instrument Readings To Your PRG CloudServer

To send readings from any PRG installation to your PRG CloudServer, first make sure your PRG installation is connected to the Internet with a “live” connection. You can validate this by simply opening up an Internet Explorer window and connecting to a common site like [www.cnn.com](http://www.cnn.com) or [www.amazon.com](http://www.amazon.com). Make sure this works before going any further.

After doing this, launch ProRAE Guardian on your computer. Once launched, open up the “Options” dropdown on the Command Center toolbar to reveal the “Data Options” selection and select it. Once the Data Options dialog has opened, click on the “Data Forwarding” tab. The dialog should look like this:

The screenshot shows the 'Data Options' dialog box with the 'Data Forwarding' tab selected. The dialog has several sections and checkboxes. Annotations with arrows point to specific elements:

- 1. Check the checkbox next to “Cascade Out Mode”
- 2. Type your PRG CloudServer IP address here (pointing to the Remote PC IP Address field)
- 3. Check the checkbox next to “Enable Data Forwarding”
- 4. Check the checkbox next to “Auto Start”
- 5. Click “Set”

The dialog box contains the following text and controls:

- Enable Remote Viewers - Allow remote Viewers to view data from this PC
- Parameters (This PC): Listen Port: 9726, Enable Backup Port: 20, Max Viewers: 32
- Cascade Out Mode - Send data to a remote PC
- Parameters (Remote PC): Remote PC IP Address: [text box], Remote PC Port: 9726
- Enable Data Forwarding
- Auto Start
- Buttons: Set, Cancel



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Next, simply check the checkbox next to “Cascade Out Mode.” Type your PRG CloudServer IP Address in the box labeled “Remote PC IP Address.” Then check the checkbox next to “Enable Data Forwarding” and also the checkbox next to “Auto Start.” After all this has been done, click “Set.”

If you do not know your PRG CloudServer IP Address, you can find it on your PRG CloudServer Certificate of Service, which should have been included in your order package. The Certificate looks like this:

The image shows a 'ProRAE Guardian CloudServer Certificate of Service' form. It contains fields for Customer ID, Sales Order #, PRG CloudServer Term Purchased (with options 1yr, 2yr, 3yr, 4yr, 5yr), Shipping Date, Effective Date, and Expiration Date. A red oval highlights a text box labeled 'Your PRG CloudServer IP Address:'. Below this box is a line of text: 'Keep this certificate in a safe place for future reference. Please contact RAE Systems' Service Dept with any questions either by e-mail [tech@raesystems.com](mailto:tech@raesystems.com) or by phone 888-723-4800. Please check for detailed information on the back of this certificate.' At the bottom, it says 'RAE Systems, Inc.' with the RAE logo.

Your PRG CloudServer IP Address can be found here



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### Viewing Instrument Readings

Your PRG CloudServer will aggregate all instrument data being sent to it into one display. You can access this display from any PRG installation that is connected to the Internet. To view all instrument readings that are currently being sent to your PRG CloudServer, first make sure your PRG installation is connected to a “live” Internet connection as indicated above. You may use PRG Viewer Version or PRG Full Version to view your PRG CloudServer readings.

To view your PRG CloudServer readings, launch your local PRG software. After this, simply open up the “Data Options” dialog from the Command Center toolbar, and select the “Remote Data In” tab.

The dialog should look like this:

1. Check the checkbox next to “Viewer Mode”
2. Type your PRG CloudServer IP Address here
3. Check the checkbox next to “Auto Start”
4. Click “Start”

Then, simply check the checkbox next to “Viewer Mode.” Type your PRG CloudServer IP Address in the text box labeled “Remote PRG PC Address.” After this, check the checkbox next to “Auto Start” and click “Start.”

That’s it! You should now be able to send all your instrument data to your PRG CloudServer as well as view this data from any PRG installation you choose.



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### **If You Need Help**

We hope you are pleased with your PRG CloudServer service. Your CloudServer should be available whenever you need it, but if there are any problems, please call us for help. If you have any questions, please contact RAE Systems at the number indicated on your Certificate of Service. Make sure you have your Certificate of Service available when you call.

### **Making Changes**

We may find it necessary from time to time to require changes to your PRG CloudServer setup in order to provide optimum service to you. For this reason it is imperative that RAE Systems be able to get in touch with you ASAP regarding these changes.

Please make sure that RAE Systems has the correct and current email address and phone number of your key contact person for your PRG CloudServer service at all times. Again, thanks for your business!